

COVID-19 Update

While many things have changed, one thing has remained the same: our commitment to your safety. Infection control has always been a top priority for our practice, and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agency's recommendations.

The following are some of the precautions we're taking to keep you and our team safe.

- We will not schedule a patient who exhibits any signs of Covid-19, flu, or a cold.
- No team member will come to work if they exhibit any of those symptoms.
- You will be asked to enter our office with a mask or facial covering.
- Patients must wait in their cars until we're ready for their appointment.
- Upon entering our office, you will be provided with a hand sanitizer, which is also available throughout the office.
- To maximize protection do not touch your eyes, nose, or mouth unless you have sanitized your hands.
- A team member will then wipe down the outside and inside doorknobs of the door that you used to enter the office.
- Dr. Nehawandian and her team will wear protective masks during all communications as well as dental procedures.
- As before, the team will sterilize all surfaces a patient, or team comes in contact with.
- As always, Dr. Nehawandian and team members will sanitize their hands before seeing each patient.

Because we are a Holistic, Biological Dental office and have always practiced Mercury Safe protocols, we had already taken additional steps to protect our patients and team members. Our high-speed suction equipment and other vacuum systems provided a barrier between the patient and the team, capturing and filtering saliva, droplets, and particles resulting from the dental procedure. Our medical-grade electrical air filters had already provided an extra layer of safety against airborne bacteria and viral particles.

In addition to our stringent protocols, we have added a Surgically Clean Air Purifier System to improve the quality of our Indoor Air, for our patients and our team. These world-class medical-grade air purifiers remove Chemicals, Toxins, Germs, Odors, and most importantly they kill airborne Viruses, to

help reduce the spread of illness. You can read more about Surgically Clean Air in one of [our recent blog posts here](#).

The protocols and safety precautions we are taking will also maximize your protection against other harmful viruses and bacterial infections. These include hepatitis, HIV, the flu, measles, mumps, rubella, and colds. So please know that coming to our office is now safer than ever and you have no reason to put off dental treatment that is so important to your overall health and your immune system. If you have any questions please contact our office and we look forward to seeing you soon.

Yours in better health,

Dr. Nehawandian and Top Down Dental Team